



Limited Warranty Terms and Conditions

GO Electric Vehicles, S.A. de C.V. ("GOEV") provides that any new model year 2024 GO Electric Vehicle equipped with a lithium battery pack (the "Vehicle") purchased or leased from an authorized GOEV dealer or distributor ("Distributor"), shall be free from defects in material or workmanship under normal use and service (the "Limited Warranty"). This Limited Warranty with respect only to parts is extended to the original retail purchaser or the original retail lessee ("Purchaser"). Warranty registration must be on file with GOEV for any claim to be considered under this Limited Warranty. Claims under this Limited Warranty must be submitted to GOEV through an authorized Distributor. This Limited Warranty is extended to the Purchaser for defects reported to GOEV no later than the following warranty periods for the Vehicle parts and components set forth below (the "Warranty Period"):

Vehicle	Warranty Period
LITHIUM BATTERY PACK – Individual Cells	5 years
LITHIUM BMS – Battery Management System	5 years
FRAME	3 years
ON BOARD BATTERY CHARGER	2 years
ELECTRONIC COMPONENTS	90 days
ALL OTHER PARTS AND COMPONENTS	1 year
ADJUSTMENTS - Alignment, fastener retightening	60 days

The Warranty Period shall commence on the earliest of the following dates:

- (a) of Vehicle delivery to the Purchaser,
- (b) on which the Vehicle is placed in Purchaser requested location, or
- (c) that is ninety (90) days from the date of delivery of the Vehicle by GOEV to Distributor.

Parts repaired or replaced under this Limited Warranty are warranted for the remainder of the length of the original Warranty Period. This Limited Warranty applies only to the Purchaser and not to any subsequent purchaser without prior written approval from GOEV.

SPECIFICALLY EXCLUDED FROM THIS LIMITED WARRANTY ARE:

- routine maintenance items, normal wear and tear, cosmetic deterioration or electrical components damaged as a result of fluctuations in electric current;
- damage to or deterioration of a Vehicle, or part resulting from neglect, abuse, accident, collision, or inadequate maintenance;
- damage resulting from installation or use of parts or accessories not approved by GOEV, including but not limited to subsequent failures of the Vehicle, or parts due to the installation and/or use of parts and accessories not approved by GOEV;
- warranty repairs performed by someone other than GOEV or an authorized GOEV Distributor.
- warranty repairs performed by someone other than GOEV or an authorized GOEV Distributor shall void the Limited Warranty;
- damage or loss resulting from acts of nature, vandalism, theft, war or other events over which GOEV has no control;
- any and all expenses incurred in transporting the Vehicle to and from GOEV or an authorized GOEV Distributor or designee for warranty service or in performing field warranty service; and
- any and all expenses, fees or duties incurred relative to inbound freight, importation, or customs.

THIS LIMITED WARRANTY MAY BE VOIDED OR LIMITED AT THE SOLE DISCRETION OF GOEV IF THE VEHICLE:

- shows indications that routine maintenance was not performed including but not limited to vehicle cleaning, tire inflation or lack of charging;
- shows indications that non-recommended lubricants were applied to the Vehicle and any part thereof;
- shows indications that the speed governor was adjusted or modified to permit the Vehicle to operate beyond GOEV specifications;
- shows indications that it has been altered or modified in any way from GOEV specifications, including but not limited to alterations to the speed, braking system, electrical system, passenger capacity or seating;
- has been altered to be used or operated outside of GOEV approved applications, specified environments or performance conditions;
- is equipped with tires not expressly approved by GOEV for use with the Vehicle;
- uses unapproved battery chargers for the Vehicle, or uses extension cords with battery chargers;
- has electrical accessories that are not manufactured or sold by GOEV for use with the Vehicle or any electrical energy consuming devices installed directly to the battery pack;
- shows indications that the battery pack was disassembled, opened, or tampered with in any way;
- shows indications that attempts may have been made to intentionally reduce the battery pack life;
- contains lithium battery packs that are not supplied by GOEV.



Storage and Operation Limitations Condition	Time Allowed
STORAGE BETWEEN CHARGE CYCLES	3 months
STORAGE BETWEEN -30°C AND -20°C	1 month
NO CHARGING OR DISCHARGING OF BATTERY PACK	3 months
OPERATION OF VEHICLE BELOW -20°C OR ABOVE 60°C	NOT ALLOWED

USE OF NON-APPROVED PARTS AND ACCESSORIES: THIS LIMITED WARRANTY SHALL NOT APPLY TO ANY PROPERTY DAMAGE OR ADDITIONAL ENERGY CONSUMPTION ARISING FROM OR RELATED TO PARTS OR ACCESSORIES NOT MANUFACTURED OR EXPRESSLY AUTHORIZED BY GOEV, OR WHICH WERE NOT INSTALLED BY GOEV, ITS DISTRIBUTORS, INCLUDING BUT NOT LIMITED TO GPS SYSTEMS, COOLING AND HEATING SYSTEMS, COMMUNICATION SYSTEMS, INFORMATION SYSTEMS, OR OTHER FORMS OF ENERGY CONSUMING DEVICES WIRED DIRECTLY OR INDIRECTLY TO THE VEHICLE BATTERIES.

REMEDY: Purchaser's sole and exclusive remedy under this Limited Warranty in the event of a defect in material or workmanship in the Vehicle, any part or component during the applicable Warranty Period is that GOEV will, at its sole option, repair or replace any defective parts. For such warranty repairs or replacements, GOEV may, at its sole discretion, provide factory reconditioned parts or new components from alternate suppliers. All replaced parts become the sole property of GOEV. This exclusive remedy will not be deemed to have failed of its essential purpose so long as GOEV has made reasonable efforts to repair or replace the defective parts.

DISCLAIMER: THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED FOR THE VEHICLES AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL SUCH OTHER WARRANTIES BEING EXPLICITLY DISCLAIMED.

LIABILITY LIMITATIONS: IN NO CASE SHALL GOEV BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DEATH, PERSONAL INJURY OR PROPERTY DAMAGE ARISING FROM OR RELATED TO ANY ALLEGED FAILURE IN A VEHICLE, OR ANY DAMAGE OR LOSS TO THE PURCHASER OR ANY THIRD PARTY FOR LOST TIME, INCONVENIENCE OR ANY ECONOMIC LOSS, WHETHER OR NOT GOEV WAS APPRISED OF THE FORSEEABILITY OF SUCH DAMAGES OR LOSSES. ANY LEGAL CLAIM OR ACTION ARISING THAT ALLEGES BREACH OF WARRANTY MUST BE BROUGHT WITHIN THREE (3) MONTHS FROM THE DATE THE WARRANTY CLAIM ARISES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

WARNING: ANY MODIFICATION OR CHANGE TO THE VEHICLE WHICH ALTERS THE WEIGHT DISTRIBUTION OR STABILITY OF THE VEHICLE, INCREASES THE VEHICLE'S SPEED, OR ALTERS THE OUTPUT OF THE BATTERY CHARGER BEYOND FACTORY SPECIFICATIONS, CAN RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR DEATH. DO NOT MAKE ANY SUCH MODIFICATIONS OR CHANGES. SUCH MODIFICATIONS OR CHANGES WILL VOID THIS LIMITED WARRANTY. GOEV DISCLAIMS RESPONSIBILITY FOR ANY SUCH MODIFICATIONS, CHANGES OR ALTERATIONS WHICH WOULD ADVERSELY IMPACT THE SAFE OPERATION OF THE VEHICLE.

LITHIUM BATTERY WARRANTY LIMITATIONS, CONDITIONS AND EXCEPTIONS:

- Claims for battery replacement require specific testing, as specified by the GOEV's Warranty Department, prior to approving any such warranty claim. GOEV, or an authorized GOEV Distributor, should be contacted to obtain a copy of the required tests, however, such tests may only be performed by GOEV personnel or personnel expressly authorized by the GOEV to perform such testing.

- **IF IT IS DETERMINED THAT PARTS OR ACCESSORIES WERE INSTALLED DIRECTLY TO THE VEHICLE'S BATTERY PACK WITHOUT GOEV'S EXPRESS WRITTEN APPROVAL, THEN THE WARRANTY FOR THE BATTERY PACK AND THE BATTERY MANAGEMENT SYSTEM SHALL BE VOID.**

- **ALL NON-FACTORY INSTALLED ACCESSORIES REQUIRE THE INSTALLATION AND USE OF A GOEV APPROVED DC TO DC CONVERTER THAT USES ENERGY FROM ALL BATTERIES.**

- **Vehicle storage facilities must provide the following:**

- ample electrical power to charge all Vehicles and allow the charger to shut off automatically;
- battery chargers must each have an independent dedicated 10-amp circuit;
- battery charger must be connected to its circuit with at minimum a NEMA 15-5R three-pin receptacle; and
- **ONLY THE FACTORY INSTALLED ONBOARD BATTERY CHARGING SYSTEM SUPPLIED WITH THE VEHICLE IS APPROVED BY GOEV FOR CHARGING THE LITHIUM BATTERY PACK.**

OTHER GOEV RIGHTS:

- GOEV may improve, modify, or change the design of any GOEV vehicle, or part without being responsible to modify previously manufactured vehicles, or parts.
- GOEV may audit and inspect the Purchaser's facility, maintenance records and its Vehicles prior to approving any warranty claim; furthermore, GOEV may use a third party to perform such audit or inspection of the Purchaser's storage facilities, and/or batteries.
- **THIS LIMITED WARRANTY SHALL BE VOID IF DATA SUBMITTED FOR ANY WARRANTY CLAIM CONTAINS FALSE OR MISLEADING INFORMATION.**

AUTHORITY: No GOEV employee, dealer, distributor or representative, or any other person, has any authority to bind GOEV to any modifications of the terms and conditions of this Limited Warranty without the express written approval from GOEV.